



DRINKING WATER INSPECTORATE

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DWI Information Letter 03/2026

30 September 2026

To: Board Level and Day to Day Contacts of Water and Sewerage Companies
and Water Companies in England and Wales

To whom it may concern

THE WATER INDUSTRY (SUPPLIERS' INFORMATION) DIRECTION 2026

Purpose

1. This letter is to inform you of the introduction of the Water Industry (Suppliers' Information) Direction 2026 on behalf of the Secretary of State and Welsh Ministers, and to outline the key changes within it. A copy of the Direction and its annexes are sent with this letter and will also be available on the Inspectorate's [website](http://www.dwi.gov.uk).

Background

2. The Water Industry (Suppliers' Information) Direction 2026 ("the Direction") will come into effect on 1 January 2027 and will supersede the Water Industry (Suppliers' Information) Direction 2024.

Attachments:

- The Water Industry (Suppliers' Information) Direction 2024
- Annex A – File specification
- Annex B – Data tables
- Annex C – Parameter list – now available directly on our website
- Annex D – A user guide to submitting data via the DWI portal

This letter is being sent electronically to board level and day to day contacts. Please acknowledge receipt by email to dwi.enquiries@defra.gov.uk. Hard copies are not being sent but the letter and its annexes may be freely copied.

Copies of this letter are being sent to: David Henderson, Chief Executive, Water UK; Martin Woolhead, Deputy Director Water Services, Department for Environment, Food and Rural Affairs; Tom Price, Welsh Government; David Reynolds, Drinking Water Quality Regulator for Scotland; Berni Corr, Drinking Water Inspectorate for Northern Ireland; Catherine Jones and Mike Keil, CCW; David Beesley, Ofwat; Stewart Mounsey and Richard Thompson, Environment Agency; Nadeem Raja, Food Standards Agency; Stephen Robjohns, UK Health Security Agency.

Yours faithfully

A handwritten signature in blue ink, appearing to read 'Marcus Rink', written in a cursive style.

Marcus Rink
Chief Inspector of Drinking Water