



**DRINKING WATER INSPECTORATE**

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DWI Ref: R31-05/2026

24 June 2026

To: Board Level and Day to Day Contacts of Water and Sewerage Companies and Water Companies in England and Wales

To whom it may concern

**Revocation of product approval for Fabricated Pipework and Fittings coated with Resicoat R4-FB HKC71R manufactured by Freeflow Pipesystems Ltd (DWI 56/4/817)**

1. The approved product Fabricated Pipework and Fittings coated with Resicoat R4-FB HKC71R manufactured by Freeflow Pipesystems Ltd (DWI 56/4/817) has been revoked from the list of approved products with immediate effect.
2. Any stocks of the product or any pipework yet to be commissioned or bought into supply cannot be used for distribution of drinking water or water intended for human consumption. Stocks shall be quarantined to ensure they are not mistakenly installed.
3. Important note - this revocation **is not** related to the approval of the Resicoat R4-FB coating itself; but its use as a production coating by Freeflow Pipesystems Ltd.
4. Please contact the product manufacturer, Freeflow Pipesystems Ltd, for more details regarding the issues surrounding this revocation.

Copies of this letter have been sent to David Henderson, Chief Executive, Water UK; Dave Reynolds, Drinking Water Quality Regulator for Scotland; Berni Corr, Drinking Water Inspectorate for Northern Ireland.

Responses to this letter should be directed to [reg31.enquiries@defra.gov.uk](mailto:reg31.enquiries@defra.gov.uk).  
Hard copies are not being sent, but the letter may be freely copied and will be available on the Inspectorate's website.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Joanna Hunt', written in a cursive style.

Joanna Hunt  
Inspector