

## **DRINKING WATER INSPECTORATE**

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DWI Website: www.dwi.gov.uk

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24 October 2025

To: Board Level and Day to Day Contacts of Water and Sewerage Companies and Water Companies in England and Wales

To whom it may concern

Information on removal of recognised grade status relating to Eurokote® 468 Thixo & Eurokote® 468 Thixo 500 Brun Rouge

## **Purpose**

- 1. This letter is to provide an update to all water companies regarding the revocation of products using Eurokote® 468 Thixo & Eurokote® 468 Thixo 500 Brun Rouge.
- 2. The Inspectorate is issuing this letter to water companies whilst we continue to investigate these products. This is specific and unique circumstance that requires clarification to avoid any misleading or misinformation regarding this product revocation.
- 3. The Inspectorate has recently met with the company and is awaiting further information relating to the Thixo range of products and is issuing the following directions to the industry:

We do not require the industry to quarantine any affected products at this time. A further update will be issued on conclusion of our investigations.

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Email: dwi.enquiries@defra.gov.uk

## Correspondence

- 4. Copies of this letter have been sent to David Reynolds, Drinking Water Quality Regulator for Scotland; Berni Corr, Drinking Water Inspectorate for Northern Ireland and David Henderson, Chief Executive, Water UK.
- 5. Responses to this letter should be directed to <a href="mailto:reg31.enquiries@defra.gov.uk">reg31.enquiries@defra.gov.uk</a>.

  Hard copies are not being sent, but the letter may be freely copied and will be available on the Inspectorate's website.

Home Page: <a href="www.dwi.gov.uk">www.dwi.gov.uk</a> Email: <a href="mailto:dwi.enquiries@defra.gov.uk">dwi.enquiries@defra.gov.uk</a>

Yours sincerely

Brenda Caymen

**Principal Inspector**