



**DRINKING WATER INSPECTORATE**

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DWI Ref: R31-07/2025

18 August 2025

**To: Water company day to day contacts**

To whom it may concern

**Update to requirements for approval of Amazon SupaSpun II Cartridge Filters and Amazon SupaGard Cartridge Filters under regulation 31 (4) (a) of the Water Supply (Water Quality) Regulations 2016 (as amended) (England) and the Water Supply (Water Quality) Regulations 2018 (Wales)**

**Purpose**

1. This letter is to inform all water companies of a change in the conditions of approval for this product.
2. The change in conditions for this product listed as **“Products supplied before 6 August 2025 shall be quarantined and cannot be installed”**. This condition has been rescinded, this change is effective 18 August 2025.

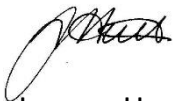
**Action required**

3. This condition does not affect any already installed products or products supplied since 6 August 2025.
4. All staff responsible for installing these products will need to be informed of the changes to the conditions of approval.
5. Stocks of already purchased product can be removed from quarantine and used as normal.

## Monitoring required

6. No further monitoring of quarantined stocks are required.
7. Copies of this letter have been sent to David Reynolds, Drinking Water Quality Regulator for Scotland, Bernie Corr, Drinking Water Inspectorate for Northern Ireland and David Henderson, Chief Executive, Water UK.
8. Responses to this letter should be directed to [reg31.enquiries@defra.gov.uk](mailto:reg31.enquiries@defra.gov.uk). Hard copies are not being sent, but the letter may be freely copied and will be available on the Inspectorate's website.

Yours sincerely



Joanna Hunt  
Inspector