



**DRINKING WATER INSPECTORATE**

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DWI Ref: R31-05/2025

6 August 2025

To: Water company day to day contacts

To whom it may concern

**Update to requirements for approval of Amazon SupaSpun II Cartridge Filters and Amazon SupaGard Cartridge Filters under regulation 31 (4) (a) of the Water Supply (Water Quality) Regulations 2016 (as amended) (England) and the Water Supply (Water Quality) Regulations 2018 (Wales)**

**Purpose**

1. This letter is to inform all water companies of a change in the conditions of approval for this product.
2. Whilst the original condition of approval remains in place following the review of the application, further restrictions are being placed on this product to allow it to continue to be used. These additional conditions may be lifted in the future, but a regulation 31 letter will be issued along with an update to the List of Approved Products.
3. The change in conditions are: **“Products supplied before 6 August 2025 shall be quarantined and cannot be installed”**.

The changes take effect from 6 August 2025.

4. The manufacturer, Amazon Filters Ltd, will be providing compliant filters that can be used during this period.

### **Action required**

5. This condition does not affect any already installed products and only applies to products being installed after 6 August 2025.
6. All staff responsible for installing these products will need to be informed of the changes to the conditions of approval.
7. Stocks of already purchased product will need to be quarantined and clearly labelled as not to be used until further notice.
8. The use of the quarantined stock will be considered an offence.

### **Monitoring required**

9. Water companies are expected to monitor that the stocks held by the water company have been and remain in quarantine until advised further by the Inspectorate.
10. Copies of this letter have been sent to David Reynolds, Drinking Water Quality Regulator for Scotland, Bernie Corr, Drinking Water Inspectorate for Northern Ireland and David Henderson, Chief Executive, Water UK.
11. Responses to this letter should be directed to [reg31.enquiries@defra.gov.uk](mailto:reg31.enquiries@defra.gov.uk). Hard copies are not being sent, but the letter may be freely copied and will be available on the Inspectorate's website.

Yours sincerely



Joanna Hunt  
Inspector