



## DRINKING WATER INSPECTORATE

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DWI Ref: R31-04/2025

6 August 2025

To: Water company day to day contacts

To whom it may concern

**Update to requirements for approval of Arlington 1000 Litre Bag-in-Box Combo Liner under regulation 31 (4) (a) of the Water Supply (Water Quality) Regulations 2016 (as amended) (England) and the Water Supply (Water Quality) Regulations 2018 (Wales)**

### Purpose

1. This letter is to inform all water companies of a change in the conditions of approval for this product.
2. Whilst the original condition of approval remains in place following the review of the application further restrictions are being placed on this product to allow it to continue to be used for emergency purposes. These additional conditions may be lifted in the future, but a regulation 31 letter will be issued along with an update to the List of Approved Products.
3. The change in conditions are **“This product cannot be used for drinking or cooking purposes”**. The changes take effect from 6 August 2025.

### Action required

4. Where this product is utilised from 6 August 2025, alternative drinking water will need to be provided for the following purposes: drinking, cleaning teeth, cooking and food preparation.

5. All staff deploying these products will need to be informed of the changes to the conditions of approval.
6. Labels will be required to ensure consumers know that this water cannot be used for drinking or cooking purposes.

### **Monitoring required**

7. Water companies are expected to monitor that the conditions are being met and that the deployment of these products during emergency periods are additionally supplemented with drinking water provisions.
8. Copies of this letter have been sent to David Reynolds, Drinking Water Quality Regulator for Scotland, Berni Corr, Drinking Water Inspectorate for Northern Ireland and David Henderson, Chief Executive, Water UK.
9. Responses to this letter should be directed to [reg31.enquiries@defra.gov.uk](mailto:reg31.enquiries@defra.gov.uk). Hard copies are not being sent, but the letter may be freely copied and will be available on the Inspectorate's website.

Yours sincerely



Joanna Hunt  
Inspector